

Name

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SCM FUNCTIONAL CONSULTANT (ORACLE ERP)

OBJECTIVE

High-achieving and seasoned IT professional with immense experience in working with advanced technologies/systems seeking a senior position to achieve new milestones in the world of **IT, Manufacturing, Retail or Service industry**

PROFILE

Strategic, visionary Oracle SCM specialist offering over 18 years of experience in Oracle Apps SCM modules, R12 support & upgrade projects. Broad knowledge of P2P, O2C business cycles with a key focus on customizing, developing, configuring, implementation, setup, upgrade, production support, and tuning of Oracle apps. Serve as the main point of contact on all SC initiatives. Communicate effectively to identify needs, evaluate business solutions, gap analysis, business process redesign, mapping, testing, user training, documentation, and client interaction. *Completed various implementation, migration and support projects as Oracle SCM Functional Consultant*

Expert in reviewing and analyzing “As-Is” business scenarios, processes, mapping business requirements, and translating these requirements into Oracle apps functional specifications, detailed test plans, and custom designing solutions. First-class analytical, design, building and problem-solving skills, professional interaction with customers and a skilled communicator with all levels in an organization with a dedication to maintain and improve high standards. **Core competencies include:**

Planning, Strategy & Execution • Oracle SCM Module • Techno-functional Specialist • Consulting Services • Project Management • Requirement Gathering & Analysis • Business Analysis & Design • Change/Risk Management • Vendor/Stakeholder Relations • Solution Architecture • Implementation & Support • Software Development Life Cycle • Onshore/Offshore Coordination • Automation & Customization • Agile Methodologies • Training & Development • Resource Management • Workforce Utilization

TECHNICAL SUMMARY

- **Oracle Business Applications:** Procure to Pay (P2P), Oracle Manufacturing (Purchasing, Inventory, BOM, WIP, ASCP), Oracle Payables, Order Management, Human Resources and Financials (Receivables, GL, Fixed Assets), iProcurement
- **Other Tools & Technologies:** Integration HUB (iHUB), Data Loader, Kintana for component migration, PVCS – Unix and Windows-based for version control, Mercury quality center for incidence tracking, SQL / PLSQL (Interfaces, Conversions), D2K Forms and Reports

COMMUNITY SERVICE

- Proactively participate in various humanitarian activities for under-privileged children in the community
- Significantly contribute to conducting regular teaching sessions, participating in curricular activities, donating clothes and arranging funds for their education
- Actively take part in natural resource saving programs to overcome Green Gas emissions
- Active participant and organizer of various blood donation camps; regular blood donor; donated blood during several emergencies

SELECTED ACHIEVEMENTS

- Saved operational cost benefits by approximately \$8000 annually by effectively executing automation, customization, and process revamping to streamline business activities across two projects supported by a 5-member onshore/offshore team
- Tactfully reduced the ‘Quote to Order’ process time by **80%** and augmented productivity by around 200 hours per month by applying the Quote Management System through OM
- Credited for incorporating setups like Flex fields, Organization, Inventory Parameters, UOM, Sub-Inventory, Stock Locator, Item Attribute Control, Item Template, and Transaction Type
- Highly praised for efficiently resolving business critical issues by creating Oracle SRs and within the SLA framework
- Accomplished primary & secondary support activities as Team Lead during the handover from the incumbent vendor for client Qantas, Australia within a span of three months resulting CSAT score by **98%**
- Received appreciation for completing the implementation project within the agreed deadline of **10** months for client King Fahd Petroleum & Minerals, KSA
- Accredited for successful automation of:
 - Month-end process requiring business intervention to clear an average of **20** pending transactions during every month-end
 - P2P process for Big 5 suppliers (BP, Caltex, Chevron, Mobil, Shell) without any human intervention at Qantas Airways, Australia
- Succeeded in completing the integration of the Procurement module with the OBIEE application at Qantas Airways
- Significantly contributed to implementing:
 - Indian localization modules for client Anchor Panasonic, India
 - Oracle ERP modules at KFUPM, Saudi Arabia
- Mentored and trained non-English speaking business users on ERP Procurement and Inventory modules, helping them in operating independently and exploring new functionalities
- Poised in calmly handling frequently changing client requirements, un-trained resources, incorrect project plans, rework on deliverables

PROFESSIONAL EXPERIENCE

Associate Consultant**February, 2006 - Present****Company Name, Mumbai, India**

- Credit of developing a new solution based on business changes by thoroughly inspecting the existing setup and extending the same using Oracle EBS system saving costs by **AUD 11520** per year and increasing productivity by **99.5%**
- Evaluate newly developed **RICE** components in line with business requirements assisted by a five-member team
- Gained immense knowledge on current business processes; Focal Point of Contact for client support and testing newly developed components
- Key role in drafting the AS-IS documentation and designing the TO-BE process resulting in reducing process-wise errors by **80%** and increasing quality scores by **96%**
- Skillfully identify functional gaps across **Purchasing and Inventory modules** and handle configuration set up, preparing BR100 and mapping business processes accordingly
- Ensure smooth facilitation of module owner training, post-production support, functional business support resulting in increasing speedy response by **99%** with regard to queries/concerns
- Dexterously design technical solutions for performance, reliability, scalability, maintainability, business continuity and agility by adhering to industry's best practices
- Design customized strategies by performing a SWOT analysis and utilizing results for a client base of 10
- Train and mentor **12** team members on various processes by devising innovative methods to improve functional area quality resulting in improved agent utilization by **65%**, productivity tracker by **80%** and CSAT score by **95%**
- Execute CRP 1 / CRP 2 testing to **16** super users and conduct UATs as well as end-to-end integration testing
- Identify / document issues & gaps in future environments based on business requirements and configure application modules in line with agreed flows in the development environment
- Envision and develop new opportunities, prepare effective proposals and take an active leadership role in developing new business with new and existing clients

Sr. System Engineer**April, 2001 – January, 2006****Company Name, Mumbai, India**

- Established auto-sourcing rules, Approved Supplier List (ASL) and BPA enabling **6** buyers in releasing Pos automatically from Planners Workbench
- Credited for devising a solution for managing inventory using "inspection" as of receipt routing for items routed through the quality department along with setting up the "Return to Vendor" process thereby reducing inventory time by **98%**
- Attended **>8** software/hardware installation and configuration call on a daily basis and documented the same as per changes made that augmented customer satisfaction by **75%**

System Engineer**January, 1999 – February, 2001****Company Name, Mumbai**

ACADEMIA

Bachelor of Engineering in Electronics & Telecommunication**April, 1998**

BN College of Engineering, Maharashtra, India

TRAININGS

7-days **OTM Module** training, Oracle University

June, 2018

3-days course on **Leadership Skills (Agile methodology, DevOps culture, Digital behaviour)**

September, 2017

15-days **Oracle Application (11.5.9)** training on **Purchasing and Inventory Modules**, Oracle University

January, 2005

Presentation Skills/Communication Skills training

August, 2003

PROJECTS HANDLED

- Oracle R12 Manufacturing and Supply Chain Applications, Oracle Application (11.5.9), Software Quality Assurance (SQA)
- Oracle EBS R12 upgrade project (12.1.3), Project Marlin Phase 2, Management Information System – In-house project for client Qantas
- Renkei rollout project R12, Ingersoll Rand (IR) offshore, BGC Oracle Apps HRMS Integration project - offshore for AEPL
- Raed project, implementing e-Business suite (Oracle ERP), Oracle applications version 11.0.3 to 11.5.8 upgrade, support of internal systems